

Mifi[®] X PRO 5G

Global mobile hotspot



About your MiFi X PRO



*To reduce power consumption, the ethernet port is deactivated by default. You can activate it from the touchscreen (Menu > Settings > Enable Ethernet Port), or from the Admin web UI (Settings > Preferences > Enable Ethernet Port).

Status indicators

	Home
	Network signal strength
	Data is transferring between mobile network and MiFi
	Roaming
	Unread messages
	MiFi Wi-Fi network
	Connected devices
	USB tethered
	Battery fully charged
	Battery needs charge
	Battery on AC charge
	Battery on USB charge
	MiFi in Battery Preservation Mode
	Ethernet port activated
	Ethernet port deactivated

Setting up your MiFi X PRO

Setting up with the Inseego Mobile app

You can set up and manage your MiFi with the Inseego Mobile app:

1. Scan the QR code to install from AppStore or Google Play.



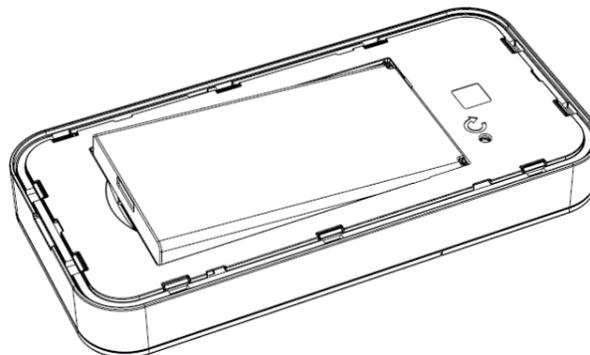
2. Follow the in-app instructions to set up your MiFi.
3. Use the app to configure and customise your MiFi.

Installing a SIM Card

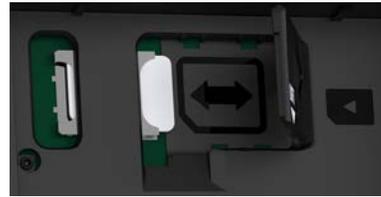
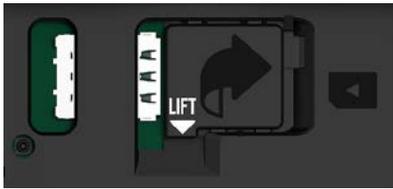
1. Insert a fingernail at the edge of the battery cover and lift and remove the battery cover. Set the cover aside.



2. Remove the battery from the battery compartment.



3. Lift the SIM access tab by placing a fingernail underneath the white arrow and lifting the tab up and to the right.



NOTE: The MiFi X PRO 5G supports only Nano SIM cards. To prevent damage to the SIM slot, please select the correct SIM for this device.



4. If necessary, remove the SIM card from the outer card, being careful not to touch the gold-coloured contacts.
5. Slide the SIM card into the slot **notch first, with the contact points facing down**. Close the SIM access tab, place the battery in the battery compartment and replace the cover. The SIM card **MUST** remain in the SIM card slot when in use.

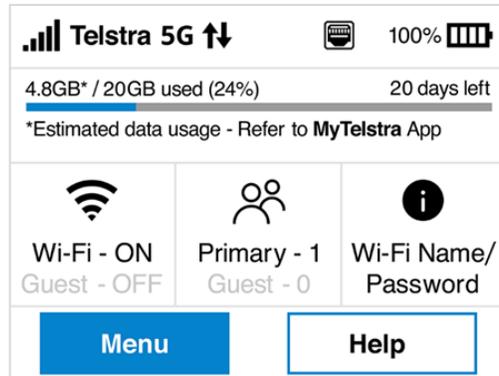
Turning your MiFi on/off

IMPORTANT: Before you use your MiFi, charge the battery for at least four hours to ensure a full initial charge.

- To turn your MiFi on, press and hold the **Power** button for three seconds.
- To turn it off, press and hold the **Power** button for three seconds until you see the Powering Off screen. Then select **Shutdown** and tap **OK**.
- Press and release the **Power** button to wake up the display.

Finding the Wi-Fi name and password

Tap **Wi-Fi Name/Password** on the **Home** screen.



The information for your MiFi primary network is shown. Swipe left to see the info for your guest network.

Connecting to the Internet

On your Wi-Fi capable device, open the list of available Wi-Fi networks. Select the MiFi primary or guest network and enter the password.

Managing Wi-Fi networks and connections

Your MiFi X PRO 5G has two Wi-Fi networks, primary and guest, and lets you connect up to 32 Wi-Fi capable devices. For added security, share your guest network instead of your primary network.

The guest network is off by default. You can turn it on from either the touchscreen or the Admin web UI by assigning it a band in **Wi-Fi Settings > Band Selection** (see Accessing advanced settings).

Accessing advanced settings

You can access advanced settings and manage your MiFi from the Admin web UI:

1. Connect your device to the primary network (see Connecting to the Internet).

2. Open a web browser on your connected device and enter <http://192.168.1.1>.
3. Sign in with the Admin password. When you first get your MiFi X PRO 5G, this is the same as your primary network's password (see Finding the Wi-Fi name and password).

Monitoring data usage

You can track your data usage through your My Telstra application - available for download from Google Play and the Apple Store.

You can also see current usage details on the Home screen of your MiFi, or by tapping **Menu > Data Usage**.

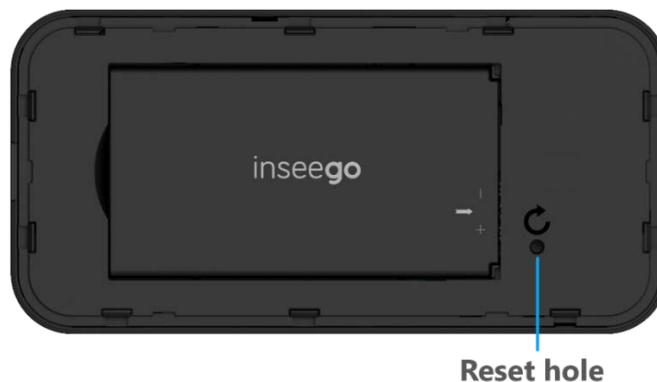
Resetting your MiFi

You can reset your Inseego MiFi to factory settings from the touchscreen or from the Admin web UI.

NOTE: Resetting your MiFi will disconnect devices and reset network names and passwords.

To reset using the reset hole:

1. Make sure your MiFi is on.
2. Remove the battery cover from the back of your MiFi.
3. Insert an unfolded paper clip into the **Reset** hole and press until the MiFi screen shows **MiFi Resetting**.



Additional information

Inseego Mobile app requirements

Smartphone or device on iOS 13 or above, or Android 9.0 or above.

System requirements

Any device with Wi-Fi capability and an Internet browser.

Your MiFi X PRO 5G is compatible with all major operating systems.

Support and more

Contact your service provider for assistance.

Documentation for your MiFi is available online. Go to

<https://inseego.com/download/mifixpro-userguide-telstra.pdf>. Or, from the MiFi Admin web UI, select **Help > Customer Support > User Guide**.